



THE HEART OF WATERJET CUTTING



KMT AFTERMARKET SERVICES

KMT Genuine Service
Your business is worth it.

SUPPORT AROUND THE GLOBE



KMT Waterjet Systems assists its customers all over the world with competent advice, support and services in all matters concerning waterjet cutting - no matter if you purchased your equipment from us or from one of our trusted partners. We are always there for you with 24/7 customer service!

Within reach at any time

Our 24 Hour Service Hotline guarantees that one of our service employees is there for you around the clock and at any day of the year. Therefore, you can save time by discussing technical questions quickly over the phone.

Service around the corner

In case you need direct help, our service engineers are at your site very quickly: One of our many service locations is located near you so that downtimes of your production are minimized.

Optimal availability of spare parts

Our central warehouse in Bad Nauheim, Germany, permanently has a large amount of immediately available spare and wear parts in stock. In addition, our satellite offices carry a stock of frequently used items for your requirements.

We speak your language

Thanks to our international team based in our many offices all over the world, we can often provide support in your native language.

Experience from our own ranks

KMT Waterjet maintains a global service network of specialized permanent employees who provide longtime experience concerning service and support and guarantee high service quality.

Clearly arranged spare parts catalog

Our spare parts catalog provides you with comprehensive details concerning our product range - from spare parts for intensifiers to cutting heads to installation material, the catalog offers almost everything you need to run your waterjet cutting system smoothly.

Identify your spare parts anytime, anywhere

The PARTSLINE Anywhere online spare parts catalog helps you to identify the original spare parts you need at any time and from anywhere in the world, thus simplifying the easy order process via our customer service.



INTENSIFIED CUSTOMER SERVICE



We are always thinking about ways to optimize our customer service. Resulting from this approach, we intensified our efforts and offer various new services to facilitate your life as our customer. We accompany you through the complete lifetime of your high pressure equipment and make sure that you always get the best out of our products.

Expertise for our customers

Our European headquarters in Bad Nauheim, Germany, has a service facility with highly trained and experienced engineers. We regularly run **group and individual training courses** in multiple languages for customers from all over the world - either in-house or at your facility. Investing a small amount of time and resources into learning the best practices and maintenance methods with KMT will prove beneficial.

Fully equipped service vans

By providing many of our engineers with **new, fully equipped service vans**, we make them even better able to service your high pressure equipment. The vehicles include a large variety of tools and spare parts for common and less common repair and maintenance works. Therefore, our engineers are always prepared for every contingency and can help you quickly and flexibly.

Production safety at a fixed price

For the most common maintenance and repair jobs, we offer you **fixed prices including labor and parts**. With these comprehensive service packages, you are always on the safe side when planning your costs. Contact your service engineer for details.

Proactive maintenance

Maintaining your Waterjet equipment in top operating condition is important to ensure optimal efficiency. The KMT Genuine Service **Maintenance Program** will positively impact your business as regular inspections and proactive maintenance of your high pressure pumps will save you both time and money by improving the pump's overall performance.

Extended Warranty

KMT Waterjet Systems provides you with a clear-cut guideline concerning warranty cases. We successfully use a classification system which unambiguously categorizes all components of the high pressure pumps for waterjet cutting machines - and we offer the possibility to **extend the warranty period**. Just ask your KMT representative for further information.



GLOBAL SERVICE AROUND THE CORNER



KMT Headquarters EMEA

Germany (Bad Nauheim)
KMT GmbH
Phone: +49-6032-997-0

KMT Regional Offices EMEA

Office Spain (Madrid)
KMT Waterjet Systems S.L.
Phone: +34-91-510 37 98

Office Germany (Bad Nauheim)
KMT GmbH
Phone: +49-6032-997-150

Office Russia (Moscow)
KMT Waterjet LLC
Phone: +7-495-665 02 52

Office France (Lissieu)
KMT Waterjet France SARL
Phone: +33-4-78 22 69 45

Office UK (Birmingham)
KMT Waterjet Systems
Phone: +44-1384-408 892

Office U.A.E. (Dubai)
KMT Waterjet Systems
Phone: +971-4-701 79 66

Office Italy (Milan)
KMT Italia SRL
Phone: +39-02-642 21 801

Office Poland (Warsaw)
KMT Sp. z o.o.
Phone: +48-22-545 06 60

Office India (Mumbai)
Karolin Machine Tools Pvt Ltd.
Phone: +91-22-285 724 94

Office Sweden (Ronneby)
KMT Waterjet Systems
Phone: +46-708-32 45 20